

**EMS SYSTEM REDESIGN WORKGROUP
MINUTES
September 10, 2020**

#	Item
1.	<p>Welcome by Lauri McFadden</p> <ul style="list-style-type: none"> • Observed a moment of silence for our friend and colleague Bob Negri, EMS Director, Hayward Fire who died early this summer, far too young. He will be remembered. • Colleen Chawla thanked the group for keeping us safe through unprecedented times. EMS System Redesign timeline is still on track. Continue to remain committed to this redesign process that we started and our partnership to design the best EMS system in Alameda County.
2.	February 13, 2020 meeting minutes approved
3.	Anne and Chief Contreras gave an overview of the system redesign mission and objectives, including recap presentation on EMS system models.
4.	<p>Subcommittee report out</p> <p>EMS Workforce workgroup report given by Kreig Harmon</p> <ul style="list-style-type: none"> • Jesse Allure workgroup lead departed Falck • Kreig to confirm if Carolina Snypes will take over those responsibilities • Workgroup’s last meeting was on February 11th • Kreig agreed to take and distribute notes for workgroup • Discussed at length taking into consideration what is most important to field crews including pay, benefits, career longevity, desire to work in same geographical areas, etc. • Briefly discussed possibly conducting a survey of all current field staff to assess what they value the most and potentially gather more ideas. • Discussed several different system models and the pros/cons of each such as Sacramento County & City, San Mateo, etc. • Group unanimously supported a public entity providing transport services. • Discussed costs, funding, reimbursements, ways to promote a sustainable and consistent system that has low employee turnover. • Discussed what all felt was working and not-working about our current system. • Desire to plug each of those lists into different models to see which one would help keep things that are currently working and help resolve the things that are not working. • Visits to other systems – virtually

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	<ul style="list-style-type: none"> • Talked about what we would need to discuss in future meetings to keep advancing our work. <p>System performance benchmarks workgroup report given by Kreig Harmon</p> <ul style="list-style-type: none"> • Chair needed • First meeting on February 4, 2020 • Discussed how the system is currently structured and what are the performance measures currently utilized • Agreed that any performance measure that we come up with should be divided by operational and clinical measurements • Brooke Burton from Falck volunteered to join group • Need a complete listing on what performance measures the LEMSA is utilizing to measure contract provider and system in general (clinical and operational benchmarks) • Need representation from hospitals and law enforcement needed • Doing research on what other national EMS organizations using for performance measures • Presented EMS Agenda 2050 to workgroup <p>EMS System Plan Finance Stability workgroup report by Chief Eric Moore</p> <ul style="list-style-type: none"> • Last meeting was February 7th • Getting people reconvened • IDT money opportunity <p>Evolving Patient and Community Needs workgroup by Joe Testa</p> <ul style="list-style-type: none"> • Met on March 2, 2020 • ET3, Community Paramedicine, Alternate destinations, dispatch redirect, Specialty Care populations, pro’s and cons of EOA <p>Looking at what the committees each cover, don’t want to duplicate efforts or miss anything</p> <p>Technology Workgroup report by Andy Sulyma</p> <ul style="list-style-type: none"> • Not able to meet • Need representation from Law and Hospital • Data availability
5.	<p>William McClurg presented on COVID-19 Lessons learned that may apply to system redesign.</p> <ul style="list-style-type: none"> • COVID brought us together (collaboration, innovation and action)
6.	<p>Next meeting is November 12th via Zoom</p>

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	2021 EMS System Redesign Schedule TBD
7.	<p>Round Robin.</p> <p>Dan Gerard from Alameda City Fire Department:</p> <ul style="list-style-type: none">• EMS Service Delivery Model and EMS systems are not interchangeable; the system defines the component to service delivery model. Don't look over the components on who can come into play.• By redesigning the system, there's opportunity for safe harbors.• Greater purchasing power for equipment and supplies• ET3 can't leverage the administrative costs for Medi-Cal<ul style="list-style-type: none">○ Instead of ET3, social worker with Paramedic opens up reimbursement opportunities• Dan Gerard to join workgroup <p>Goal: have deliverables by November 12th meeting</p> <p>Action: Send out description of different committees that were formed and contact information for those who are interested in joining a workgroup.</p> <p>Rosa Ramos from Alameda County Fire Department: Collaboration between all partners within Alameda County during COVID set the tone for today's meeting and future of the EMS System Redesign. Since March it has been proved that we can all work together to meet our goal. Rosa thanked everyone on the call, ACRECC, Alameda County EMS, and partner agencies for working together and for their support.</p>
8.	Adjourn.